

雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at WF Central	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	✓	✓	✓	✓	✓	✓
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Complimentary parking service	-	1 hour / day	2 hour / day	3 hour / day	4 hour / day	4 hour / day
Access to SALON TEN, exclusive member salon	-	-	✓	✓	✓	✓
Priority booking at designated restaurants	-	✓	✓	✓	✓	✓

Privileges at Mandarin Oriental Wangfujing	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓
Complimentary early check-in or late check-out	-	-	✓	✓	✓	✓

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Complimentary pressing or laundry or dry clean services for 3 pieces per stay	-	-	✓	✓	✓	✓
Upgrade to next category Upon arrival	-	-	-	✓	✓	✓
25% Off at Café Zi, Mandarin Grill + Bar, MO Bar, The Library and In-room dining	-	✓	✓	✓	✓	✓
25% Off on treatments at The Spa	-	✓	✓	✓	✓	✓
F&B or Spa credit per stay	-	-	-	RMB 500	RMB 800	RMB 800

- Privileges are applicable for BESPOKE members only and BESPOKE e-Profile Card are required.
- Advanced booking required, subject to availability.
- Privileges are based on BAR rate and normal selling price and are not valid in conjunction with any other hotel promotion, package or discount offers.
- Privileges are not applicable for group booking or event.
- Hotel F&B credit doesn't include afternoon tea and SPA credit not applicable to retail spending.
- Black-out dates apply.
- Complimentary early check-in and late check-out will be subject to availability.
- Complimentary upgrade upon arrival is based on Room to Room, Suite to Suite, excluding Mandarin Room, subject to availability.
- All the above benefits only apply to the registered guests of the room during the hotel stay.