

雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at LANDMARK	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	✓	✓	✓	✓	✓	✓
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Enjoy complimentary valet parking service	-	HKD\$200 x 1/ month	HKD\$200 x 2/ month	HKD\$200 x 3/ month	3hours / day	3hours / day
Access to exclusive member salon	-	Once per year with accumulated annual spending HKD& 100,000	Twice per day in Peal Lounge*	Thrice per day**	✓	✓
Access to salon VIP room	-	-	-	-	✓	✓ (VVIP room***)
Access to salon private VIP dining room****	-	-	-	-	Once per year	Twice per year
Complimentary salon private dining room experience	-	-	-	-	-	✓

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Priority booking at designated restaurants, including Michelin-starred restaurants	-	-	-	✓	✓	✓
Complimentary delivery service	-	-	Upon spending HK\$ 10,000	Upon spending HK\$ 5,000	No prerequisite	No prerequisite
Personalized concierge	-	-	-	-	✓	✓

*1) Two complimentary sets per day, 2) Redeem cocktail at 5,000 points, or extra set at 30,000 points, 3) Each member can bring one complimentary guest, or redeem additional guest pass at 5,000 points

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***Reservation will be required in advance

****F&B will not be included

Privileges at The Landmark Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓
Complimentary early check-in or late check-out*	✓	✓	✓	✓	✓	✓

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25% off at Amber, SOMM, MO Bar, PDT and in-room dining	✓	✓	✓	✓	✓	✓
25% off on treatments at The Oriental Spa (except BGA)	✓	✓	✓	✓	✓	✓
One room category upgrade on arrival (within the same room type)*	-	-	-	✓	✓	✓
Daily breakfasts for two	-	-	-	-	✓	✓
Hotel credit per stay**	-	-	-	-	HK\$800	HK\$800

*Subject to availability

**Hotel credits are applicable to Amber, SOMM, MO Bar, PDT, In-room dining and Spa treatments; and not applicable to The Oriental Spa's BGA and Spa retail. All the above benefits cannot be used in conjunction with any other promotional/seasonal offers. All the above benefits only apply to the registered guests of the room during the hotel stay.

Privileges at Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Complimentary early check-in or late check-out*	✓	✓	✓	✓	✓	✓
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓

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One room upgrade on arrival (room to room, suite to suite)	-	-	-	✓	✓	✓
Save 25% when dining at Mandarin Grill + Bar, Café Causette, Clipper Lounge, and in-Room Dining (food only)**	✓	✓	✓	✓	✓	✓
Daily breakfast for 2 at Café Causette	-	-	-	-	✓	✓
Save 25% on spa treatments at The Mandarin Spa	✓	✓	✓	✓	✓	✓
HKD 800 hotel credit per stay***	-	-	-	-	✓	✓

*Early check-in at 12:00pm or late check-out till 2:00pm, Subject to availability.

** The 25% off at Café Causette is applicable for takeaway items. The 25% off at Mandarin Grill + Bar, Clipper Lounge and In-room Dining is NOT applicable for takeaway or delivery.

***Hotel credit is applicable at Mandarin Grill + Bar, Café Causette, Clipper Lounge, In-Room Dining and on Spa treatments (not applicable on retail products).

The privileges is only applicable to registered room guests.

All the above benefits cannot be used in conjunction with any other promotional/seasonal offers.

In case of any dispute, the decision of the Mandarin Oriental, Hong Kong shall be final.